Eduroam issue requires a fix

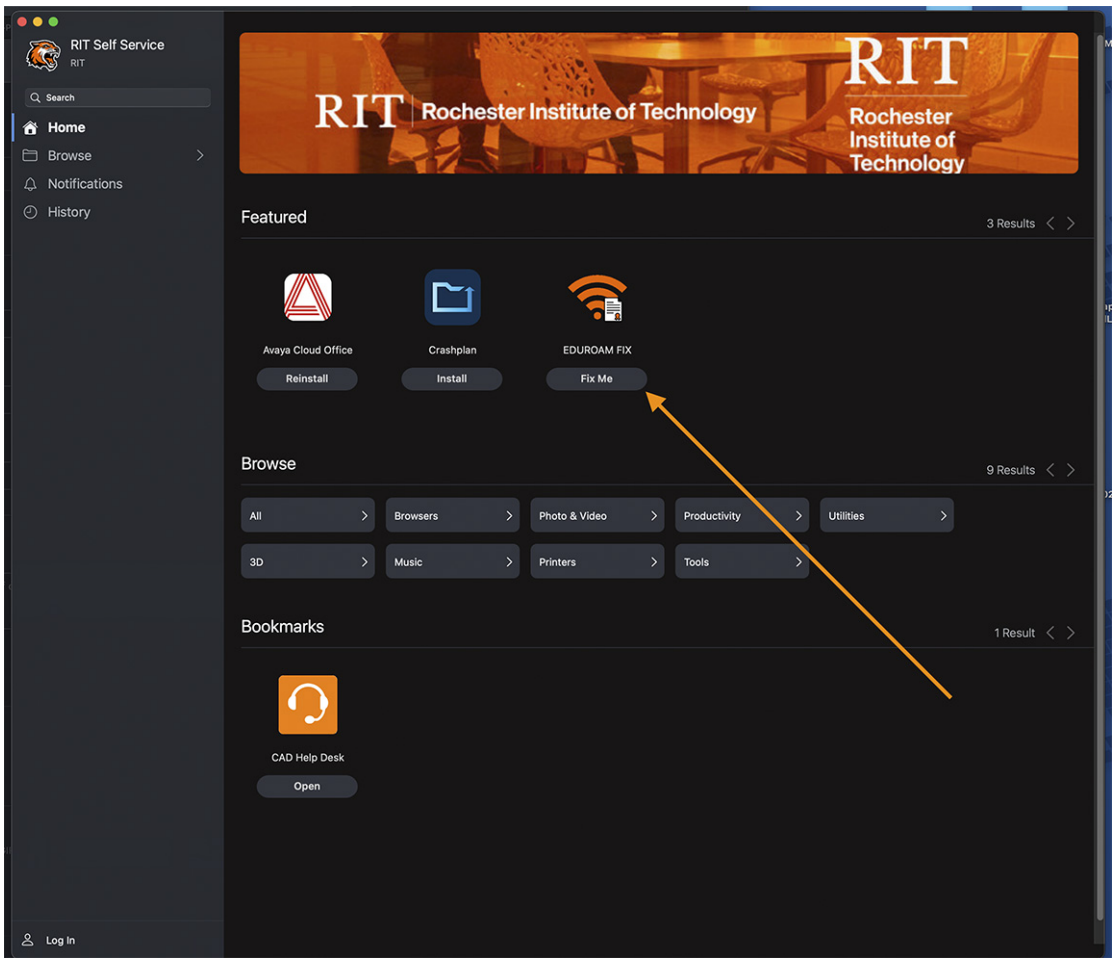
2025-06-11 - Erich S. Lehman - General

Starting June 11 at 11:51am, macOS devices with-in CAD lost connection to eduroam. This was caused by an expired certificate.

If you are currently **still on campus** and **do not have a hard-wired network connection**, please visit the CAD Help Desk located in GAN-1263 for the fix to be applied.

If you currently **are hard wired** or **are currently off campus**, please follow these steps to fix the certificate issue. If you do not do this, you will have issues connecting once you come on campus or try to use the eduroam wi-fi.

1. Launch RIT Self Service
2. In the featured section you will find "**EDUROAM FIX**". Click "**Fix Me**" and let it complete.
3. Once it has finished, you will be all set



If you continue to experience issues or have any questions, please reach out at https://helpdesk.cad.rit.edu.