

## Troubleshooting an Apple laptop display that is flickering or frequently going black.

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If you encounter a problem where your Apple laptop screen flickers or blacks out frequently, please follow these steps in order to resolve the issue.

### **A. Make Sure Your OS is Up to Date:**

- **Action:** Check for and install any available updates for macOS.
- **Steps:** Click on the Apple menu () in the top-left corner of your screen.
  1. Select **System Preferences** or **System Settings**, depending on your macOS version.
  2. Click on **Software Update**.
  3. If an update is available, follow the on-screen instructions to download and install it.
  4. **Reboot:** Restart your Mac after the update is complete to see if the issue persists.

### **B. Adjust Your Display Settings:**

- **Action:** Modify display settings to prevent automatic adjustments that may cause flickering.
- **Steps:**
  1. Open **System Preferences** or **System Settings**.
  2. Go to **Displays**.
  3. Turn **off** the following options:
    - **Automatically adjust brightness**
    - **True Tone**
  4. **Reboot:** Restart your Mac to ensure the new settings take effect.

If these steps don't fix the issue, please file a helpdesk ticket with us:

<http://helpdesk.cad.rit.edu>