

## The software I am looking for is not on the computer

Erich S. Lehman - 2022-10-25 - Public

### **Oh no! My software's not on the computer!**

This is a COMMON question/request that comes up, especially on the Apple computers. If you don't see the software icon you are looking for in the dock (Mac) or as a shortcut (Win), first do the following:

- Check the Applications Folder (mac) or in Programs (windows)
- Use Spotlight search (Mac) or Windows Search and type the name of the software you are looking for.

There's a pretty good chance the software is installed, just not listed as a shortcut. With all the software we support, the dock, etc would become too unwieldy, so we keep the most commonly used software in the dock.

If the software IS still missing after you've looked in these places, please file a ticket > [helpdesk.cad.rit.edu](https://helpdesk.cad.rit.edu)

■