![RIT College of Art and Design]

# TDR (Timeout Detection Recovery) is too low (Substance Painter)

CADTech Student Employee - 2022-04-14 - Troubleshooting Guides

**Issues with Substance Printer**

While opening large files, Substance Printer requires a higher timeout or else you won't be able to load large files.



SOLUTION

**Open the Registry Editor as an Administrator (regedit)**

1. Navigate in the tree on the left of the Registry Editor window and go to: ***HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\GraphicsDrivers***

2. If **TdrDelay** doesn't exist, do a right-click > new > DWORD (REG_DWORD) in the right pane of the window. Name it **TdrDelay** and open it up, set the value io 60 (in decimal mode).

3. If **TdrDdiDelay** doesn't exist, do a a right-click > new > DWORD (REG_DWORD) in the right pane of the window. Name it **TdrDdiDelay** and open it up, set the value to 60 (in decimal mode).