Substance Painter 3D Crashing Work Around

Malik N. - 2026-11-24 - Troubleshooting Guides

The Problem:

As of September 2024, Substance Painter 3D crashes after logging into the application.

The Solution:

1. Open the Creative Cloud desktop application.
2. Sign in when it prompts you to.
3. Open the Substance Painter 3D application.
4. You should be able to access the application now!
5. If your problem still persists while using this method please submit a ticket and let us know.