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Substance Painter 3D Crashing Work Around

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The Problem:

As of September 2024, Substance Painter 3D crashes after logging into the application.

The Solution:

- 1. Open the Creative Cloud desktop application.
- 2. Sign in when it prompts you to.
- 3. Open the Substance Painter 3D application.
- 4. You should be able to access the application now!
- 5. If your problem still persists while using this method please submit a ticket and let us know.