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## **Printer 49.4C02 Service Error**

CADTech Student Employee - 2025-11-20 - Troubleshooting Guides

If **49.4C02** Service Error showing on the screen of a printer, the printer might have problem contacting the server.

What you can do is:

- 1. Disconnect the ethernet cable and restart the printer.
- 2. Clear the printer queue and do step 1
- 3. If you cannot clear the printer queue or you do not have permission to clear the printer queue, contact or submit a ticket to CAD Tech Office.

To submit a ticket: <a href="http://helpdesk.cad.rit.edu/">http://helpdesk.cad.rit.edu/</a>