

Printer 49.4C02 Service Error

CADTech Student Employee - 2025-10-08 - [Troubleshooting Guides](#)

If **49.4C02 Service Error** showing on the screen of a printer, the printer might have problem contacting the server.

What you can do is :

1. Disconnect the ethernet cable and restart the printer.
2. Clear the printer queue and do step 1
3. If you cannot clear the printer queue or you do not have permission to clear the printer queue, contact or submit a ticket to CAD Tech Office.
To submit a ticket: <http://helpdesk.cad.rit.edu/>