Printer 49.4C02 Service Error

CADTech Student Employee - 2026-11-25 - Troubleshooting Guides

If ***49.4C02 Service Error*** showing on the screen of a printer, the printer might have problem contacting the server.

What you can do is :

1. Disconnect the ethernet cable and restart the printer.

2. Clear the printer queue and do step 1

3. If you cannot clear the printer queue or you do not have permission to clear the printer queue, contact or submit a ticket to CAD Tech Office.
   To submit a ticket: http://helpdesk.cad.rit.edu/