

<u>Knowledgebase</u> > <u>How-to Articles</u> > <u>Papercut Refund</u>

Papercut Refund

CAD Tech Student Managers - 2025-08-23 - How-to Articles

To refund a student who puts money on their paper cut account the following information is needed:

- 1. Name:
- 2. Amount
- 3. Transaction ID
- 4. orderType: SPASPrinting

All of this information can be found under "Reports" -> run the report "PaperCut Order"

Once you have this information you will need to call up Student Financial Services and let them know that you are looking to refund a Credit Card transaction that occurred through Nelnet