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## **Microsoft Outlook 2011 will not launch**

CADTech Student Employee - 2022-04-14 - Troubleshooting Guides

## Problem

Microsoft Outlook 2011 just bounces when trying to launch the program and then nothing happens. or

Your receiving a message that the Database is corrupt and needs to be rebuilt

## Solution

- 1. While holding down the "OPTION" key on your keyboard, launch Outlook 2011
- 2. You will notice the Microsoft Database Utility launches instead

	Microsoft Database Utility				
Select an iden	tity:				
Identity Name		Date Modified			
Main Identity		Today 9:30 AM			
Main Identity [Backed	up 2013-04-25 10	Apr 25, 2013, 9	:57 AM		
Main Identity [Backed	up 2014-05-13 06	May 13, 2014, 6	3:42 AM		
No Use Identity		Mar 22, 2013, 1	0:24 AM		
+ - *~			Rebuild		

- 3. Select the most recent "**Main Identity**" that is listed. Normally this is on top, but just look at the Date Modified column
- 4. Click Rebuild

5. Presented with a dialog that will ask you to Quit All Microsoft Applications. Click "Quit All"

$\circ \bullet \bullet$	Microsoft Database Utility								
lde Mi Mi No		To use the Database Utility, you must first quit all Office applications. To close all Office applications, click Quit All.							
+ -	- *~	Rebuild							

6. The database will start to be rebuilt. Depending on how much email you have this can take a while to complete. Sometimes as long as 30+ minutes

0 (			Microsoft	Database I	Utility		
Ŀ	Rebuilding Main Identity						
L							
	Step 1 o	f 5: Scanning.					
					Cancel		Done

7. Once rebuild is complete, quit the Database Utility and launch Outlook normally. If you still are having problems, please submit a ticket for support.