Maya Crashing Troubleshooting

CADTech Student Employee - 2026-11-22 - Troubleshooting Guides

The first thing we recommend to troubleshoot the crash is resetting your Maya preferences. Do me a favor and try to delete your Maya preferences. Here's an Autodesk article explaining how that's done:

https://knowledge.autodesk.com/support/maya/learn-explore/caas/CloudHelp/cloudhelp/2018/ENU/Maya-Customizing/files/GUID-393D1ECA-9B6E-4625-B5B1-3F28E62AFB1C-htm.html

We highly recommend students to back up their work before doing this. Give it a try and let us know if the problem gets better or worse.