

macOS Login Window (Jamf Connect)

Robert R Henderson - 2023-01-10 - How-to Articles

What is changing?

CAD will be rolling out changes to how Students, Faculty and Staff login to macOS device (Lab-Based and CAD-Issued).

Why the change?

This change is happening to provide increased security to CAD end users.

How often will I have to sign in like this?

- **All users** will go through the **JAMF** prompt every time they log in on a **CAD-managed Mac lab computer** (*See preview below*).
- **Faculty/Staff** will go through the **JAMF** prompt followed by a 2FA (Duo) prompt every time* they log in on a **CAD-managed Mac faculty computer ONLY**.
- Once installed on their CAD-issued devices, **Faculty/Staff** will see this login screen after a reboot/restart*.

**Faculty/Staff will NOT have to do a 2FA login if you are just waking up your computer from sleep mode.*

Timeline:

The new login screen will be available beginning Spring semester 2023

Faculty and staff devices will be moved to the new login method during their next visit with the CADTech staff during Spring semester.

If you would like to switch sooner, please submit a ticket to schedule a time.

What information will I need to log in?

With this change, you will need the following to successfully log in to our macOS computers.

- Your **RIT email address** (<username>@rit.edu)
- Your **RIT password** associated with this account
- Your **2FA device (Duo Mobile)** to approve your login **Faculty/Staff only on their devices only*

Here is what you can expect to see on the login window.



How to log in the first time:

- Enter your **RIT email address** and click on **Next**
 - **NOTE:** Make sure to use **@rit.edu** NOT @g.rit.edu
- Enter your **RIT password** and hit **next**
- **Approve** the 2FA push to Duo Mobile app **Faculty/Staff only on their devices*
- Account creation will begin and you can proceed as you normally do.

Here is a video of the process for reference.

Sorry, video playback isn't supported by your browser.