![RIT College of Art and Design]

Cannot Open Image Files (File system error: -2147219196)

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Problem

You are unable to open up or view image files on a windows computer. A pop is shown saying: "File system error (-2147219196)".

Solution

1. Go to Start, click Settings > System > Apps & Features and click on "Photos" app.

2. Under Advanced options, you'll find the reset button and this will allow you to reset the App. Once it's done, restart the PC and you should be able to view the pictures now with no errors.