403 Forbidden

CADTech Student Employee - 2022-04-14 - Troubleshooting Guides

Problem

I'm getting a 403 Forbidden error on my web account! Why can't I see the files that I have uploaded?

Solution

There are a few very important things to check to troubleshoot this problem!

public_html folder

Make sure your Folder structure looks like this!
/home/abc1234/**public_html**/
The public_html directory is a special directory that the webserver looks at and serves your files from. If you are missing that directory, the web server won't know where to look for your files.

Index file

Make sure that you have an index file!
The web server looks for a index.html, index.htm or index.php in your directories. Without those files the web server doesn't know what you want to do when you ask for a directory.